



What is the Stopover In Istanbul?

A stopover is where you stop in a city on the way to your final destination, and spend more than 20 hours in that city before continuing your journey. With a stopover, you can discover Istanbul while waiting for your next flight.



How does a stopover work In Istanbul?

You can benefit from stopover free accommodation service by sending an e-mail to the mail address in the following table designated according to your departure point stating your name & surname, reservation code (PNR) or ticket number, date range for the anticipated accommodation, preferred room type (single, double or triple), telephone and e-mail address at least 72 hours before your first flight.

Free accommodation

You can stay in a five star hotel for two days on Business Class trips, and in a four star hotel for one day on Economy Class trips, free of charge. You can enjoy the city to the fullest extent at Istanbul's exclusive hotels which we collaborating with. For more information or to request a hotel voucher, please see the contact details listed in cities and countries in the scope of stopovers table below.



HOW TO APPLY?

- 1- Passenger/Agency needs to fill the **USA STOPOVER INFORMATION FORM**. The form must be submitted to TK no later than 72 hours prior to departure time.
- 2- Please E-mail the USA STOPOVER INFORMATION FORM to freehotelusa@thy.com and include Departure Airport/ City (code) in the **subject field of the e-mail**.
- 3- Once your request is received by TK you will receive a hotel voucher which **must be presented with a boarding card at the time of hotel check-in**.

DEPARTURE POINT	ARRIVAL POINTS*	E-MAIL
USA	Africa, Eastern Europe, Balkans, Southern Europe, Pakistan, India, Bangladesh, Russia, Iran, Kazakhstan, Lebanon, Jordan, Afghanistan, Nepal	freehotelusa@thy.com

* We advise you to review [the country-specific restrictions](#) before you travel during the pandemic.

STOPOVER in ISTANBUL FAQ

Q: How do I check if I'm qualified for the stopover program or not?

A: Please visit <https://www.turkishairlines.com/en-us/flights/stopover/index.html> to see the Terms and Conditions. For more information, please contact freehotelusa@thy.com with your ticket information.

Q: From what time could I request a free hotel for my stopover in Istanbul?

A: All hotel reservation requests must be completed at most 72 hours prior to departure of the ticket via freehotelusa@thy.com Hotel requests made less than 72 hours prior to the departure of the first flight will not be accommodated.

Q: Is there any limit on the number of passengers to be granted free hotel?

A: As long as passengers qualify for the program and request their vouchers via freehotelusa@thy.com with the filled form, vouchers will be given without any limit on the number of passengers.

Q: Can I get a free hotel in Istanbul on both my outbound and inbound flight?

A: Qualifying reservations can only have one free stopover hotel in Istanbul, either inbound or outbound legs of the journey.

Q: Will transportation be provided to my hotel from the airport?

A: Visa fees, the cost of travel around the city, and the cost of travel between the airport and hotel are to be handled by the passengers themselves.

Q: I have a one-way ticket from the US to one of the destinations listed. Am I qualified for a free hotel?

A: Free accommodation is available for only Turkish Airlines round-trip tickets.

Q: I have a round-trip ticket from the US but the first flight is with United. Am I qualified for a free hotel?

A: As long as your international flight that is origination from the US is a Turkish Airlines operated flight (ticket number starts with 235) you are qualified. Passengers can take advantage of free accommodation using their ticket number.

Q: My ticket is from India to the United States rather than From the US. Where do I get my free hotel?

A: Please check your trip qualifies for a free hotel from the table visit <https://www.turkishairlines.com/en-us/flights/stopover/index.html>. Then please contact with respective e-mail address should the country you are flying from and the destination qualifies for a free hotel during your stopover.